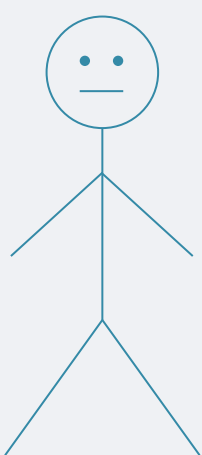




Business as unusual

# All outsourcing isn't created equal

This is Bob.



Bob outsourced:

With a traditional BPO provider



Bob is:

Frustrated, stressed, and confused



Bob's expectations	Bob's reality
✓ Lower effort for him and his team	✗ Manual processes, checklists, file transfers
✓ Cost savings with data errors	✗ New costs associated with data errors and leakages during manual processes and file transfers
✓ Simplified, comprehensive solution	✗ Different systems, teams, and support group
✓ Robust, real-time reporting	✗ Limited "standard" reports
✓ Ability to scale	✗ Rigid support models, fixed contract periods and a one-size-fits-all approach

Modern BPaaS model with OneSource Virtual	Traditional BPO model

Don't be like Bob.

Reach out to learn more about how a technology-enabled BPaaS partner can meet your expectations and ensure you deliver – today and every day.



Contact us

Our pledge to you:

01

**Unparalleled choices**  
Outsource the services you want and not the ones you don't.

02

**Unwavering commitment**  
We specialize in the only software that matters to you: Workday.

03

**Uncompromising care**  
You'll always get the attention you need from us.



"Working with OSV feels very natural. They're really good listeners, and they take the time to digest topics we might be struggling with internally so that they can take action as our partner."

Andy Richards, Global Head of HRIS, Rentokil Initial