



3 qualities to put on your payroll partner wish list

Have you ever had an outsourcing experience that was the polar opposite of what you expected?

You're not alone. Many companies sign up with legacy providers thinking they're in good hands, only to find the experience as disappointing as getting a lump of coal in your stocking.

Hiring an outsourcing partner should make your life easier, not more challenging. Here are three qualities to put on your wish list if you're looking for a new payroll partner.



01 Collaborative

The best outsourcing partner will care about your people just as much as you do, and working with them should feel like working with an extension of your own team.

Questions to consider:

01

Do they offer a variety of solutions that can scale to fit your needs?

02

Will you have one or more named contacts?

03

Are they equipped to help you with your long-term goals?

02 Proactive

Service delivery is essential, but so is strategic support. The best partner will be equipped to balance your short-term and long-term needs so that nothing falls through the cracks.

Questions to consider:

01

How will they identify problems for your business?

02

What tasks or processes will they be responsible for?

03

What is their role in helping you manage or monitor your data?

03 Strategic

A strategic outsourcing partnership will help you streamline your processes and prevent critical errors. Multiple solutions spread out across different platforms will only make your processes more complicated—not to mention less secure and more prone to errors.

Questions to consider:

01

Are they connecting their solutions with your needs?

02

Are they willing to adjust their plan if things aren't working?

03

Can they work inside your applications without any extra integrations?

When you choose OneSource Virtual as your service partner, keeping track of payroll is simple.

We continually:



Monitor payroll and fulfillment reader boards for potential risks



Stand ready to take quick action to prevent missed deadlines

Plus, we offer quarterly balancing to ensure:



Accuracy



A successful year-end



Daily reconciliation with Workday

And we do all of this with:



Customer-centric tools



A full suite of apps right at your fingertips



An in-tenant approach to service delivery that enhances your visibility and safeguards your data

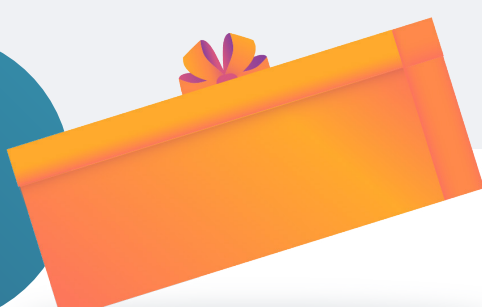
"A lot of client partners can be very mechanical and cold. You're just one of the many clients that are going through the process.... Right away, it was obvious OSV treated you like you were a member of the team."

Director of Human Resources Information Technology, Eisner Advisory Group

OneSource Virtual has over 15 years of experience meticulously managing intricate payroll processes. Our commitment to precision ensures the accurate processing and timely delivery of billions of dollars without fail. Collaborating with multiple banks, we prioritize the security of every paycheck, offering reliability and flexibility through diverse payment options.

Our comprehensive end-to-end payroll and financial well-being solutions make us a dependable partner for employers and employees. We go beyond merely processing payroll to empower organizations and their workforce with the assurance of a seamless and efficient financial experience.

This holiday season, give yourself the gift of payroll peace of mind.



Contact us to find out how OneSource Virtual can help.

Contact us